

## FLO Prints & Packs | General Terms & Conditions

Appointments scheduled with Consultants are subject to their availability. All consultation meetings will be billed at S\$400 for the first hour and S\$100 for subsequent fifteen-minute blocks or part thereof. Consultants reserve the right to revise the fee from time to time prior to commencement of meeting.

If the project amounting to not less than S\$10,000 is awarded to us, the entire consultation fee will be waived off. If the project amounts to less than S\$10,000, the consultation fee would be subsidized on a case-to-case basis.

Fees are chargeable for consultations and works done within and outside the premise of the clients.

**The following points are to be taken note of:**

*Cancellation of appointments by the prospect must be made at least 6 hours in advance from the date and time of the schedule booked. Rescheduling of appointments by the prospect must be made at least 3 hours in advance from the date and time of the schedule booked.*

*Should the prospect require viewing of samples, it is strongly encouraged that the prospect visits FLO-Prints & Packs' showroom for the first consultation session. Alternatively, samples can be loaned for viewing for 3 days, after which the samples must be returned to FLO or a keeping fee of \$500.00 would be imposed per sample.*

*If the prospect is not assessed to possess a genuine interest in FLO-Prints & Packs' products and services on the first consultation, FLO reserves the right to discontinue providing consultation service for the project.*

*Fees relating to a project will be waived only if the project materializes within 3 months.*

*The details of the project discussed during these consultations are intellectual properties of Flo-Prints & Packs, and should be kept confidential and are not to be disclosed or harnessed until the fees are fully paid for and intention to adopt ideas, solutions or proposal are indicated to the Consultant in writing. The compensation to be paid to FLO-Prints & Packs in the event of such a breach shall be not less than 5% of the value of the direct and/or indirect projects which made use of information which the client has no right to disclose or benefit.*

**FLO reserves all rights to make any amendments that are not stated herein whenever deemed necessary without prior notice.**